

Terms and Conditions – 2020 Residential 3 week Beginner to Performance Course

1. Acceptance of the terms and conditions

- a) Upon completion of the booking form either offline or online, you accept these Terms and Conditions of the booking.
- b) Your booking is to be accompanied by a minimum £1750 non-refundable, non-transferable deposit.

2. Payment.

The payment structure for the winter residential courses is as follows. Once paid a deposit, installment or balance is non-refundable. Once a deadline is passed you will be liable for an installment payment whether you attend the course or not. Please note that if you make a booking after an installment deadline has passed, you will immediately be liable for all installment payments due up to your booking date.

- a) Initial deposit, to be paid on application - £1750
- b) Balance, to be paid by 15/11/2019 - £1745
- c) If you arrive at resort, having not paid the balance, as detailed on your invoice for your course, you will NOT be accepted on to the course. You will remain liable for all outstanding balances.

Brexit statement.

Despite the current political situation, we are certain that all courses this winter will go ahead as planned. We would like to reassure all clients who book courses that should the situation change beyond our control and courses are not able to run, any money they have spent on a course will be returned.

3. Cancellations

In the event that you cancel your course booking, the following conditions will strictly apply

- a) If you cancel at any stage following making a booking, you will forfeit the deposit.
- b) On 15/11/2019 you will be liable for the balance. If you cancel after this period, you will forfeit the entire cost of the course.
- c) If you book once these deadlines have passed, you will be immediately liable for any payments up to these deadlines.
- d) If you decide to cancel your booking, cancellation will not be effective until received in writing at the ICE Office by fax, email or letter. Verbal instructions to cancel are not acceptable and will not be acted upon by the ICE Office.

4. Administration

- a) All course invoices and resources will be sent to the address supplied on your booking form.
- b) It is your responsibility to keep the ICE office informed of any change of address after booking on to a course. This must be confirmed in writing by fax, email or letter to the ICE office.

5. If ICE decides to cancel your course, ICE will reimburse you where necessary and appropriate.

6. ICE reserves the right to remove you from the course if:-

- a) you are found to exhibit behavior which is deemed to be inappropriate, unprofessional and/or detrimental to ICE
- b) you are found to be under the influence of alcohol, drugs or addictive substances, during course contact time.

7. ICE will not be liable for any physical or financial hardship which may be incurred whilst attending an ICE course.

8. All students must be insured for their course.

9. No monies will be refunded by ICE in the event of an injury sustained either before, or whilst participating, in the course, where injury leads to curtailment of the course; in this instance, it is necessary to make an insurance claim.

10. ICE reserves the right to refuse training to any applicant who, in the opinion of ICE:

- a) does not meet, or is not likely to meet, the minimum standard for the appropriate grade.
- b) is unsuitable for Snowsport Instructor training.

11. In the event that an applicant is refused training on the basis of paragraph 10, no monies will be refunded.

12. You agree, that except for death or personal injury arising through the negligence of ICE, ICE shall not be liable for any loss or damage arising whether in respect of death, bodily injury, illness suffered or loss, costs or damages or expenses incurred.

13. In the event of currency fluctuations between Sterling and the Euro, ICE reserve the right to alter the pricing of courses after they have been initially advertised and after bookings have been made if necessary.

14. Anyone who completes a booking form, to apply to attend an ICE course, is agreeing to abide by these aforementioned conditions.